

Coventry Health Care of Louisiana offers free interpretation and language services for our members who do not speak English as their first language or have vision or hearing problems.

We have interpreters available for 140 languages.

<Spanish> Coventry Health Care of Louisiana offers free interpretation and language services for our members who do not speak English as their first language or have vision or hearing problems.

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<Vietnamese> Coventry Health Care of Louisiana offers free interpretation and language services for our members who do not speak English as their first language or have vision or hearing problems.

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Free interpreter services
available for all languages.
Call Customer Service at
1.877.906.4133.

<Spanish> Free interpreter services available
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1.877.906.4133.

<Vietnamese> Free interpreter services
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Service at 1.877.906.4133.



Language Assistance SERVICES <SPANISH>

<VIETNAMESE>



LA00011-FK6.6-022511

3838 N. Causeway Blvd., Suite 3350
Metairie, LA 70002
1.877.906.4133 (TTY: 711)

LANGUAGE SERVICES

<SPANISH>

<VIETNAMESE>

Members with hearing problems

Customer Service can help our members with hearing problems by calling 711. We also offer interpreters for American Sign Language at health care appointments.

Members with vision problems

We offer member materials in large print, Braille or audio for our members with vision problems.

These interpreter services help our members communicate with their health care providers on the phone or at health appointments. Members can also use interpreters when calling Customer Service about their benefits.

Interpreters Can Help With:

- General information
- Address and phone number updates
- Member benefits
- Eligibility questions
- Grievance and appeals
- Making health care appointments
- Getting answers to your medical questions
- Arranging medical transportation

Coventry Health Care of Louisiana's Member Handbook and other member materials are also available in Spanish and Vietnamese, upon request.

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